

ES-G171077-1



A graphic of a television screen with a white-to-gray diagonal gradient background. The text "Hisense® Prosumer 4K TV" is centered on the screen.

## Hisense® Prosumer 4K TV

### Quick Start Guide

Help Hisense improve the environment by reducing paper waste.  
For detailed instructions and feature descriptions, access the full User Manual online.  
Before using the TV, please read this guide carefully and keep it for future reference.

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Blvd. Miguel de Cervantes Saavedra No 301

Torre Norte Piso 2, Col. Ampliación Granada

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# Hisense® Prosumer 4K TV:

## An unforgettable entertainment experience

### Connected LED TV (not Smart)

- 4K Media Player and Receiver
- Custom Install Menu for configuration
- Support for CAST and DLNA
- Remote serial control for commands and TV status
- Support for standalone or multiple TV video system
- Discrete IR control for commands
- Heavy duty power supply for 18/7 operation

### Multiple Connection Methods

- Built-in wireless connection
- 2 USB Connectors (1 USB 2.0 Connectors and 1 USB 3.0 Connector)
- 4 HDMI Connectors (2 HDMI 1.4 Connectors and 2 HDMI 2.0 Connectors)
- 1 LAN (Ethernet) port
- 1 RS232 port
- 1 VGA port

### High-Quality Picture and Sound

- Vibrant contrast and brightness to display images accurately
- dbx-tv® Award-winning sound
- 4K technology that supports 4K online streaming, 4K USB content, HDMI 2.0 devices and much more to maximize your entertainment experience







### Easy Setup Menu and Simple Design

- Short and easy-to-follow first-time setup menu
- Simple user interface (UI) design to navigate
- Descriptive features to help make your selections

# Register Your TV!

Congratulations on the purchase of your new TV! This Quick Start Guide will walk you through a few easy steps to set up your TV. For detailed instructions, access the User Manual on the support pages listed below.

Because we value your business, we want to keep you in the know of 'all things Hisense'. Using your mobile phone, scan the Registration page QR code to register your TV. Depending on the make and model of your phone, you may need to download a QR code scanning app.

Country	Customer Care Center	Hisense Support Page	REGISTER YOUR TV
U.S.A	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 1-888-935-8880</li> <li>• <b>Hours of Operation:</b> Monday - Friday: 9 AM to 9 PM EST Saturday - Sunday: 9 AM to 6 PM EST</li> <li>• <b>Service Email:</b> Service@hisense-usa.com</li> </ul>	<a href="http://www.hisense-usa.com/support/">http://www.hisense-usa.com/support/</a> 	<a href="https://www.hisense-usa.com/support/register">https://www.hisense-usa.com/support/register</a> 
CANADA	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 1-855-344-7367</li> <li>• <b>Hours of Operation:</b> Monday - Friday: 8 AM to 8 PM EST</li> <li>• <b>Service Email:</b> canadasupport@hisense.com</li> </ul>	 <a href="http://www.hisense-canada.com/support/">http://www.hisense-canada.com/support/</a>	 <a href="http://www.hisense-canada.com/support/productReg.asp">http://www.hisense-canada.com/support/productReg.asp</a>
MEXICO	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 01-800-008 8880</li> <li>• <b>Hours of Operation:</b> Monday - Friday 9:00-18:00</li> <li>• <b>Service Email:</b> servicio@hisense.com.mx</li> </ul>	<a href="http://www.hisense.com.mx/support/">http://www.hisense.com.mx/support/</a>  <p>*Scan to download user manual</p>	<a href="http://www.hisense.com.mx/support/productReg.asp">http://www.hisense.com.mx/support/productReg.asp</a> 

**Disclaimer:** This Quick Start Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

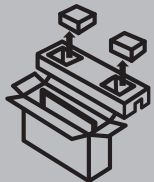
# PACKAGED CONTENTS

Your package in which you purchased your new TV contains the following items:

- TV
- 2 base stands
- Remote Control
- 1 set of AAA batteries
- Quick Start Guide (this document)
- 4 screws (M4×12)
- Power Cord
- Important Safety Information and Warranty Card

## IMPORTANT:

To prevent accidentally discarding items that came with your TV, be sure to **check ALL of the foam** in the carton box.



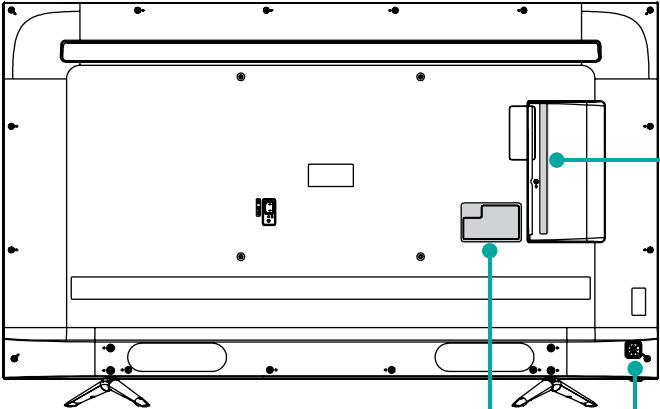
- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

## Required tools and devices

- Wireless router (not included) for Internet connectivity
- Phillips screwdriver (not included) to secure the TV stand
- HDMI and other types of cables (not included) to connect external devices to the TV
- Wall mount bracket (not included) if you prefer to mount the TV to the wall

# BUTTONS AND PORTS ON THE TV

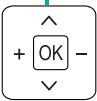
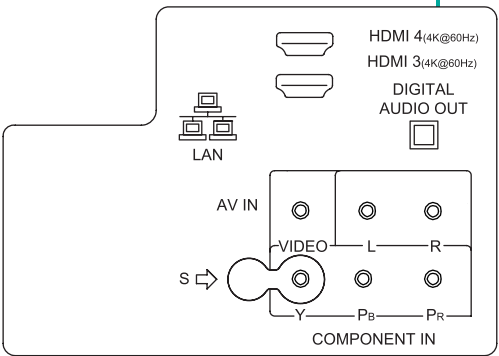
Back View of the TV



TV Side View



TV Bottom View

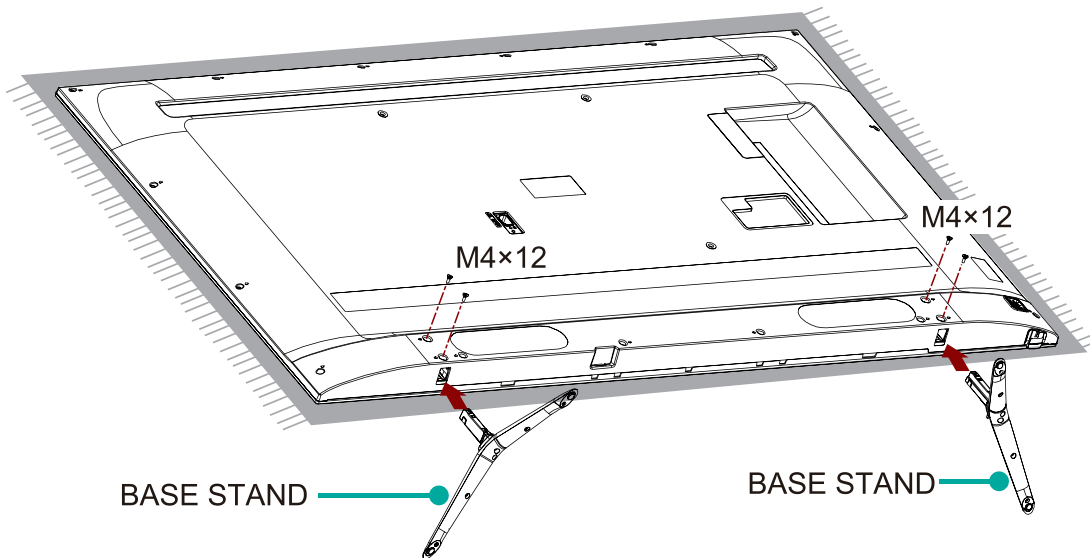


## STEP 1. Attach the TV Stand or Wall Mount Bracket

### Attach the TV Stand

Follow the illustrations and instructions below to complete the installation steps:

1. Carefully place your TV facedown on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Remove the 2 stands from the accessory bag and then insert the stands into the bottom slots of the TV.
3. Use the 4 screws in the accessory bag to secure the BASE STAND to the TV.

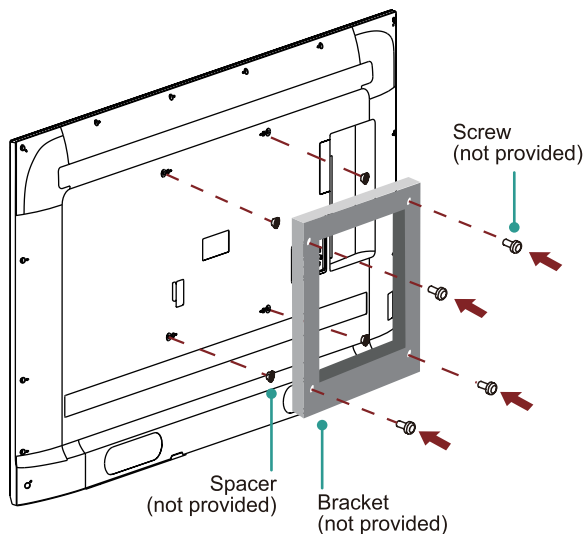




## Attach the Wall Mount Bracket (not included)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

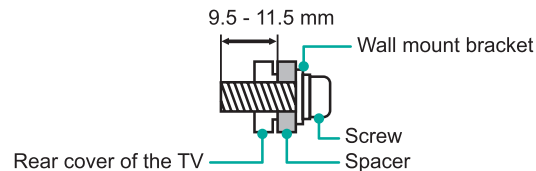
1. Place the TV face down on a clean, safe and cushioned surface.
2. Remove the TV stand if you already attached it.
3. Place the spacers (not included) in the corresponding bracket holes.



### CAUTION:

- When you attach the mount, be sure to use the spacers (provided by the third-party manufacturer) between the TV and the bracket.

- To prevent internal damage to the TV and ensure it is mounted securely, be sure to use fixing screws (not provided) that are 9.5 - 11.5 mm in length when measured from the attaching surface of the mounting hook.



Wall mount hole pattern VESA (mm)	400 × 400
Wall mount screw size (mm)	M6




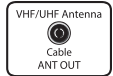





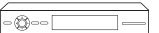



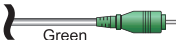



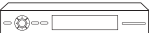















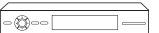




Follow instructions provided with the Wall mount bracket.





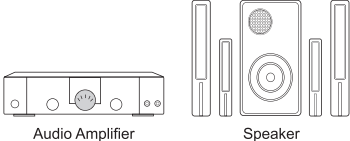



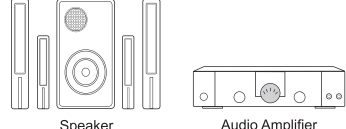












- To complete the installation, please contact the wall-mount manufacturer or the retailer from which you purchased the TV.
- The selected screws are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover. The diameter and length of the screws differ depending on the Wall mount bracket model.

**NOTE: The diameter and length of the screws differ depending on the wall mount bracket model.**

## STEP 2. Connect devices to your TV

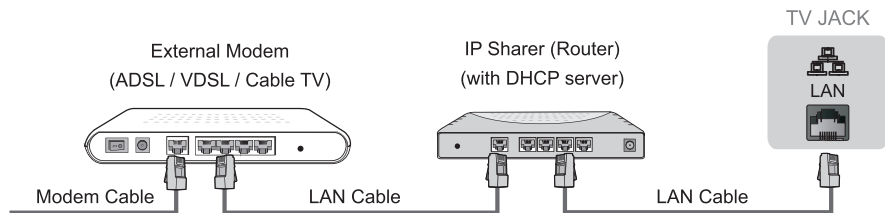
Check to ensure that you have selected the right cables for the ports and that they are connected securely. Loose connections can affect the quality of the picture image and color.

TV label		Port	Cable	External Equipment	Brief Description
ANT/CABLE				 Antenna  VHF/UHF Antenna Cable ANT OUT	Connect an outdoor VHF/UHF antenna.
HDMI				 VCR  DVD Player/Recorder  Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	<p>This 4K TV has two different software versions of HDMI ports to connect HDMI-enabled devices. The two high-powered HDMI version 2.0(HDMI 3, HDMI 4) inputs enable you to connect 4K Ultra-HD external devices that require more bandwidth to transmit to the TV screen. For example, if you have an X-box or Blu-ray player that supports the 2.0 standard. The two HDMI version 1.4 inputs are great for any of your external devices that support a standard full high-definition resolution of 1080p.</p>
COMPO- NENT IN	Y		 Green	 VCR  DVD Player/Recorder  Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a component video cable and left-right audio cables from an external AV device.
	P <sub>B</sub>		 Blue		
	P <sub>R</sub>		 Red		
	L		 White		
	R		 Red		
AV IN	VIDEO		 Yellow	 VCR  DVD Player/Recorder  Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a composite video cable and left-right audio cables from an external AV device.
	L		 White		

TV label		Port	Cable	External Equipment	Brief Description
AV IN	R		 Red		
DIGITAL AUDIO OUT				 Audio Amplifier      Speaker	Connect an optical cable from an external digital audio system.
AUDIO OUT/Ω					Connect headphones to hear audio from the TV.
			 White Red	 Speaker      Audio Amplifier	Connect an audio adapter (not provided) from an external analog audio system.
USB					Connect a USB 3.0 device to transfer photos, music and movies to your TV at a rate that's 10 times faster than the USB 2.0 port NOTE: You can still plug a USB 2.0 device into a USB 3.0 port; however, the rate of speed will not be as fast. USB 3.0 devices are also backwards compatible with USB 2.0 ports.
LAN				 LAN	Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
SERVICE			This port is not available for you to connect an external device. It can only be used by our factory for testing purposes.		
VGA					Connect a VGA cable from the PC.
RS232					Connect an RS-232 cable from the PC or video system controller.

## STEP 3. Establish a network connection

1. Press the **Gear** button on the remote control and then press **>** to enter the **Settings** menu.
2. Select **Network** → **Network Configuration**.



## Establish a wired network connection

### Automatically obtain an IP address

1. Select **Ethernet**. The TV will automatically obtain an IP address and connect to the network.

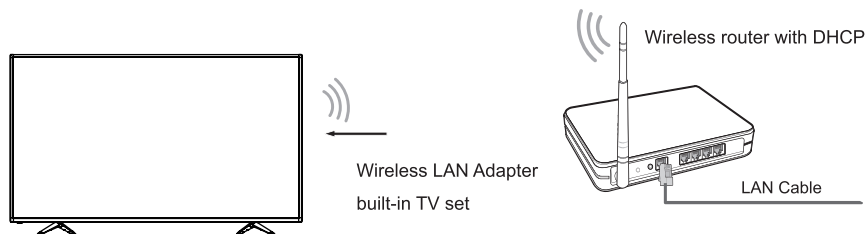
**NOTE: The default option of IP Setting Mode is DHCP.**

2. If the connection fails then "**Disconnected**" will display for the Ethernet status. Retry or select **Manual** to input the information again.


### Manually enter the IP address

1. Select **Manual**.
2. Enter the IP Address, Subnet Mask, Gateway, Preferred DNS and Alternative DNS in the menu.

## Establish a wireless network connection



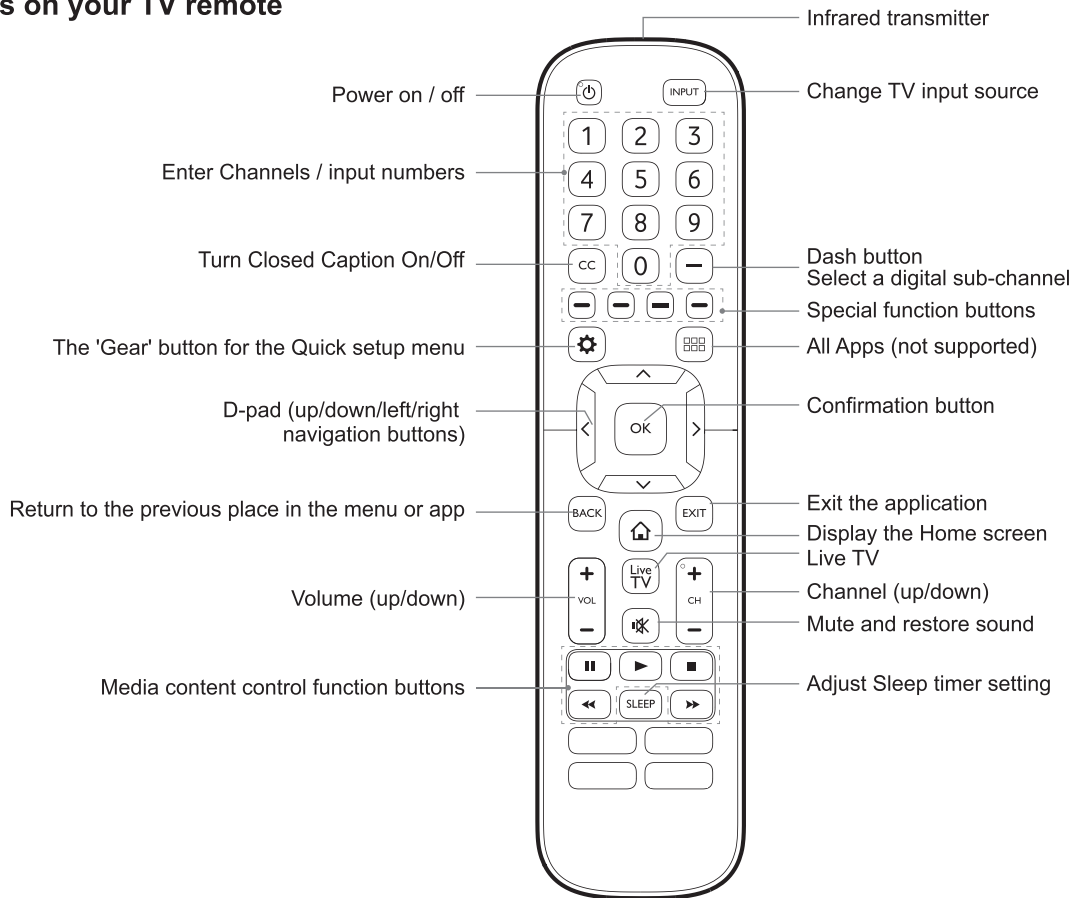
The TV can directly receive network signals via wireless router

1. Select **Wireless**. The list of networks will be displayed in **Available Networks** automatically.
2. Select a wireless network from the list, input password and select **Connect**.
3. If the network connection does not appear in the list, select  to refresh the list or select **+** to manually enter SSID and Security mode selection, select **Add**.

## Close the network connection

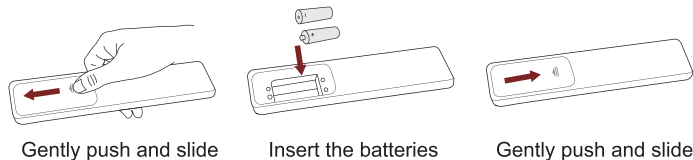
Select **Off**. The network connection will close.

## Buttons on your TV remote



## STEP 4. Begin using your remote

1. Slide the back cover to open the battery compartment of the remote control



2. Insert two AAA size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Replace the battery compartment cover.

### Important Information about the remote and batteries

- **Discard batteries in a designated disposal area. Do not throw them into a fire.**
- **Remove old batteries immediately to prevent them from leaking into the battery compartment.**
- **If you do not intend to use the remote control for a long time, then remove the batteries.**
- **Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.**
- **Do not mix old and new batteries.**
- **Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.**

- **Do not continue using the remote if it gets warm or hot. Call our Support Center immediately on the support website.**

### Remote Control Range Information

- The remote control can work at a distance of up to 26 feet in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

### Program Your Universal Cable or Satellite Remote Control to Operate Your New Television (only for USA)

If you would like to program your other household remote controls to your new television, please refer to the User Manual supplied by your Cable or Satellite provider. It should include instructions on how to program their remote to your television. A list of codes for the most common Cable and Satellite providers are listed below. Use the code that is associated with your Cable or Satellite provider (if applicable).

**DIRECTV**.....0178, 10178, 10019, 10748, 11314, 11660, 11710, 11780, 12049, 10171, 11204, 11326, 11517, 11564, 11641, 11963, 12002, 12183

**Time Warner Cable**.....386, 0178, 10178, 400, 450, 461, 456, 0748, 1463, 0463, 10463

**Comcast**.....0178, 10178, 10463, 11463, 10748, 11314, 11660, 10171, 11204, 11326, 11517, 11641, 11780, 11785, 11892, 11963, 12002

**Cox Communications**.....0178, 10178, 1326, 1463

**Dish Network**.....505, 627, 538, 720, 659

If the code associated with your Cable or Satellite provider is not listed, does not work or you cannot locate the instructions to program your remote, call your local Cable or Satellite provider's customer service center.

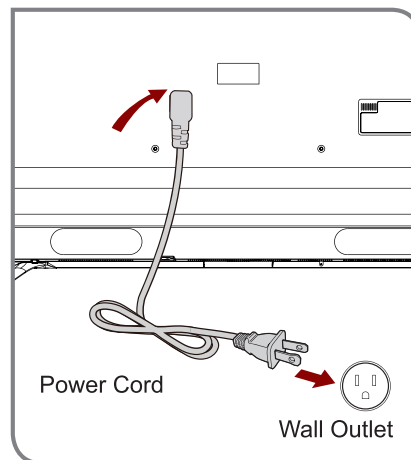
If your Cable or Satellite provider does not have a code available, please contact us at one of the phone numbers on Page 2.

## Using Your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote

If you prefer to use your Cable Set-top Box or Satellite Receiver Remote as a 'Universal Remote', then visit the Support page to view a list of the codes.

## STEP 5. Power on the TV

Plug the power cord into a wall outlet.



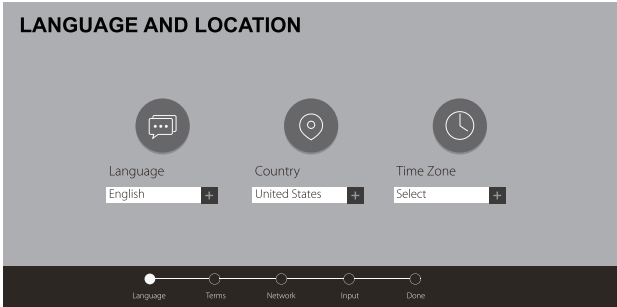


Press the **Power button** (⏻) on the remote to turn on the TV. A splash screen that shows the logo appears. Next, the First-Time Setup Menu begins by prompting you to choose your **Language**, **Country**, and **Time Zone**.



## STEP 6. Complete the first-time setup menu

After the splash screen that shows the logo appears, begin the first-time setup menu.



Screen	Task
LANGUAGE AND LOCATION	<ul style="list-style-type: none"><li>Using the D-pad arrows of your remote, choose your <b>Language</b>, <b>Country</b> and <b>Time Zone</b>. Next, navigate to the Forward arrow and press <b>OK</b>.</li></ul>
TERMS OF SERVICE	<ul style="list-style-type: none"><li>Press <b>OK</b> to select <b>Accept all</b>. When you're done navigate to the Forward arrow and press <b>OK</b>.</li></ul>
NETWORK CONNECTION	<ul style="list-style-type: none"><li>If your TV does not automatically detect an Ethernet connection, then select <b>WiFi</b>. When you're done, select your network from the list that displays and move to the next screen.</li></ul>

Screen	Task
LIVE TV INPUT SOURCE	<p>Select how you receive your TV channels. Choose from one of the following sources below and then move to the next screen.</p> <ul style="list-style-type: none"> <li>• TV</li> <li>• AV</li> <li>• COMPONENT</li> <li>• VGA</li> <li>• HDMI</li> </ul> <p>TIP: You only need to scan for channels if your TV is connected to an Antenna.</p>

### CONGRATULATIONS! Your TV is now ready to use.

Press the **OK** confirmation button on your remote if you are fine with the selections that appear on the screen. Otherwise, navigate to the back arrow on the screen to change your selection.

## STEP 7. Begin to enjoy your TV

Your Hisense® Prosumer 4K TV is easy to use and brag-worthy!

Now that you've completed the first-time setup menu, the Home screen provides access to Input Selection and Media Player.

Using your remote, press the Home button to begin enjoying your TV.

**Disclaimer:** Subscriptions or other payments may be required to access content through some applications. Some or all of the included or downloaded application services in this Hisense device may not function depending on the Internet connection, local limitations of included applications or other reasons outside of Hisense's control. HISENSE EXPRESSLY DISCLAIMS RESPONSIBILITY FOR ANY APPLICATION SERVICE FROM FUNCTIONING AT ANY TIME, FOR CONTENT IN ANY APPLICATION SERVICE, FOR DISRUPTIONS OF SERVICE, LOCAL OR REGIONAL LIMITATIONS, WARRANTIES OF TITLE, NO INFRINGEMENT, AND FOR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. By purchasing this device, you accept such Disclaimer without any claim on Hisense at any time.


# PRODUCT SPECIFICATIONS

<b>Model Name</b>		<b>65U1600</b>
Dimension (W × H × D)	Without Stand	57.4 × 33.0 × 2.4 inches (1458 × 839 × 62 mm)
	With Stand	57.4 × 35.4 × 12.7 inches (1458 × 900 × 323 mm)
Weight	Without Stand	66.1 lbs (30 kg)
	With Stand	67.7 lbs (30.7 kg)
Active Screen Size (Diagonal)		64.5 inches
Screen Resolution		3840 × 2160
Audio Power		15 W + 15 W
Power consumption		200W
Power Supply		120 V ~ 60 Hz
Performance and Compliance Certifications		HDMI, VESA, Dolby Digital Plus, FCC, dbx-tv® Total Technology
Picture Quality		HDR playback (USB only)
Audio technologies		Supports Dolby digital and dbx-tv®
Connectivity		Built-in Wireless feature (2x2 dual band)
Ports		1 VGA port, 1 RS232 Port, 4 HDMI ports, 2 USB ports, 1 LAN port for Ethernet, 1 Digital Audio Output, 1 RF Input, 1 Earphone Audio Output, 1 RCA Composite Video Input , 1 left/right Audio Input for Composite, 1 RCA Component Video Input
Other features		Hisense® Prosumer 4K TV, Dynamic contrast Picture, VESA standard wall mount support, Parental Control and Closed Caption

**Disclaimer:** All product, product specifications, and data are subject to change without notice to improve reliability, function, design or otherwise.

# QUICK PROBLEM-SOLVING TIPS

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then contact us at one of the phone numbers on Page 2.

ISSUES	POSSIBLE SOLUTIONS
No sound or picture	<ul style="list-style-type: none"><li>• Check if the power cord is plugged into a powered AC outlet.</li><li>• Press the  <b>Power button</b> on the remote control to activate the unit from 'Standby' mode.</li><li>• Check to see if the LED light is on or not. If it is, then the TV is receiving power.</li></ul>
I have connected an external source to my TV and I get no picture and/or sound.	<ul style="list-style-type: none"><li>• Check for the correct output connection on the external source and for the correct input connection on the TV.</li><li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li></ul>
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	<ul style="list-style-type: none"><li>• Yes, this is normal. The TV is initializing and searching for previous setting information.</li></ul>
The picture is normal but there is no sound	<ul style="list-style-type: none"><li>• Check the volume settings.</li><li>• Check if 'Mute' mode is set to <b>On</b>.</li></ul>
Sound but no picture or black and white picture	<ul style="list-style-type: none"><li>• If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds.</li><li>• Check that the Color is set to 50 or higher.</li><li>• Try different TV channels.</li></ul>
The sound and/or picture is distorted or appears wavy	<ul style="list-style-type: none"><li>• An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV.</li><li>• Insert the power plug of the TV set into another power outlet.</li></ul>
The sound and picture is blurry or cuts out	<ul style="list-style-type: none"><li>• If using an external antenna, check the direction, position and connection of the antenna.</li><li>• Adjust the direction of your antenna or reset or fine tune the channel.</li></ul>
A horizontal or vertical stripe appears on the picture and/or the picture is shaking	<ul style="list-style-type: none"><li>• Check if there is an appliance or electric tool nearby that is causing interference.</li></ul>

The plastic cabinet makes a "clicking" type of sound	<ul style="list-style-type: none"><li>• The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.</li></ul>
The remote control does not work	<ul style="list-style-type: none"><li>• Confirm that TV still has power and is operational.</li><li>• Change the batteries in the remote control.</li><li>• Check if the batteries are correctly installed.</li></ul>

## Need more help?

**Additional help is available online at support links on Page 2. You will find answers to frequently asked questions, downloadable firmware and more.**

# Certification and Compliance

## FCC Notice

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.**

The Wi-Fi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



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